

**HUMAN SERVICES DEPARTMENT****FAMILY SUCCESS ADMINISTRATION DIVISION**

900 NW 31<sup>st</sup> Avenue Suite 3000 • Fort Lauderdale, Florida 33311 • 954-357-6367 • FAX 954-357-8594

April 3, 2020

**AVAILABLE RESOURCES**

There are a variety of government assistance programs, financial companies, non-profit organizations, and utilities willing to step in to help those who may be unemployed or otherwise can't afford to pay bills due to the coronavirus.

**FAMILY SUCCESS ADMINISTRATION DIVISION (FSAD)**

Family Success Administration Division (FSAD) offers a number of services to help Broward County residents become economically stable.

- Through our network of four (4) family success centers, we provide emergency assistance for rent, mortgage and utilities.
- The Community Action Agency (CAA) provides employment, tuition and educational assistance through its Community Services Block Grant (CSBG) and energy assistance through the Low-Income Home Energy Assistance Program (LIHEAP).
- We have a financial coach at each of our family success centers to help develop individualized personal goals and foster good financial management practices.
- Through our Housing Options Program (HOP), persons or families who are experiencing chronic homelessness may receive referrals, placement and intensive case management. Our Family Reunification Program provides homeless residents with a one-way ticket to existing support systems outside of Broward County.

Call 954-357-6367 for more information.

**211 BROWARD**

2-1-1 Broward is the live, 24-hour comprehensive helpline, providing all people with crisis, health and human services support and connecting them to resources in our community. <http://211-broward.org/>

**FEDERAL STIMULUS RELIEF:**

Federal Stimulus Relief is on the way for workers adversely affected economically by COVID-19 at <https://home.treasury.gov/>

### **REEMPLOYMENT (UNEMPLOYMENT) INSURANCE:**

Reemployment insurance is available for those who lost their job, were sent home without pay, workers staying home to take care of their families, or those who had to be hospitalized or quarantined. You can apply for reemployment assistance at [floridajobs.org](http://floridajobs.org)

### **MORTGAGE RELIEF:**

Many mortgage lenders are willing to postpone mortgage payments during this crisis, without negative credit penalties. Foreclosures and evictions have been suspended for two months. Fannie Mae and Freddy Mac is allowing borrowers to suspend mortgage payments for up to 12 months if you can prove financial hardship. Call your mortgage lender for specific details. Qualifications may be different from lender to lender.

### **BROWARD COUNTY EXTENDS PROPERTY TAX DEADLINE:**

Payment of property taxes has been extended until April 15<sup>th</sup>.

### **BROWARD COUNTY EVICTIONS AND ACTIVITIES SUSPENDED:**

The Broward Sheriff's Office, in coordination with the 17<sup>th</sup> Judicial Circuit, is suspending all eviction activities until further notice due to the current public health crisis.

### **SBA ECONOMIC INQUIRY LOAN:**

Small businesses and non-profit organizations can apply for a low interest loan up to \$2 million. Go to [sba.gov](http://sba.gov)

Federal Tax Filing Extension. The IRS has extended the filing deadline from April 15 to July 15. More Information at <http://www.irs.gov/coronavirus>.

### **FLORIDA SMALL BUSINESS EMERGENCY BRIDGE LOAN PROGRAM:**

- On Monday March 16, 2020 Governor Ron DeSantis activated the Florida Small Business Emergency Bridge Loan Program to support small businesses impacted by COVID-19. The bridge loan program will provide short-term, interest-free loans to small businesses that experienced economic injury from COVID-19.
- The application IS NOW OPEN as of March 17, 2020 and will remain open through May 8, 2020. More information is at [FloridaDisasterLoan.org](http://FloridaDisasterLoan.org)
- The Governor has requested the federal Small Business Administration (SBA) make the Economic Injury Disaster Loan program available for Florida's small businesses impacted by COVID-19. The Florida Department of Economic Opportunity (DEO) stands ready to assist Florida's small businesses in accessing this funding when available.

The Broward County Office of Economic and Small Business Development is strongly encouraging EVERY Broward County business to compete the Florida Business Damage Assessment Survey which has been activated to assess the impact of COVID-19 on Florida's local business operations. The survey can be taken online at <https://floridadisaster.biz/>.

### **EMPLOYMENT OPPORTUNITIES:**

The following employers are currently hiring

Kroger	Dollar General	KPMG
PepsiCo	Dollar Tree	Genentech
Papa John's	Amazon	Lowe's
CVS	Aldi	HCA Healthcare
Walmart	Costco	Intuit
Walgreens	Albertsons	Nepris
Domino's	H-E-B	Whole Foods
Publix	Army National Guard	The State of Florida

### **UTILITIES:**

Florida Power and Light has agreed to suspend electricity disconnection for failure to pay until the end of March. Late fees of \$5 and a 1.5% penalty still apply. Teco People's Gas has suspended disconnections through April.

Comcast has suspended service disconnections and late fees for internet customers who contact the company and explain their economic hardship due to COVID-19. The company is also offering free wi-fi hotspots and waived data caps on usage. Comcast is also offering Internet Essential services free for the next two months to low-income families who qualify. Go to <https://www.xfinity.com/prepare>

AT&T won't terminate your wireless phone service, home phone or broadband service for residential or small business customers who can't pay their bill due to the coronavirus for 60 days. Late payments are being waived as well. If your child is enrolled in the National School Lunch Program or Head Start, AT&T is offering two months of free service if ordered before April 30<sup>th</sup>. Details at about. [www.att.com](http://www.att.com)

### **STUDENT LOANS:**

Coronavirus and Forbearance Info for Students, Borrowers, and Parents:  
<https://studentaid.gov/announcements-events/coronavirus>

**CREDIT AND BANK CARDS:**

**Citi** is waiving monthly service fees and waiving penalties for early CD withdrawals. Forbearance programs and credit line increases are also available

**PNC** has emergency hardship loans at low rates. It's also waiving or refunding fees associated with certain loans, credit cards, mortgages, and other lending products.

**Truist (SunTrust/BB&T)** is providing payment relief assistance on loans, personal credit cards, and business loans. ATM fees are waived, and the company is offering 5% cash back for grocery and pharmacy charges through April 15<sup>th</sup>.

**Wells Fargo** has options to assist people with their mortgage. Small business owners can qualify for fee waivers, deferral payments, and other assistance.

**Chase** is allowing those financially impacted by the coronavirus to get fees waived and extended payments on mortgages, credit cards, and auto loans.

**Bank of America** is offering payment relief on a case by case basis.

**FOOD PROGRAMS:**

**SNAP** is a food assistance program offered through the state. To apply go to the [myflorida.com/accessflorida](https://myflorida.com/accessflorida).

**FarmShare** collects fruits and vegetables from Florida farmers for distribution. Visit <https://www.farmshare.org/agencies>

**Summer BreakSpot** distributes free breakfast, lunch, dinner and snacks to kids and teens. For a location near you visit <https://summerbreakspot.freshfromflorida.com>

**Feeding South Florida** is collecting money to help families and individuals in Broward, Palm Beach and Miami-Dade counties. To request help or donate visit [feedingsouthflorida.org](https://feedingsouthflorida.org).

**BROWARD COUNTY PUBLIC SCHOOLS:** Closed until May 1st.

Broward County Public Schools (BCPS) will continue to support students and their families through the coronavirus crisis by offering its grab-and-go meal service, which has been expanded from nine to 47 locations: 23 elementary schools, nine middle schools and 15 high schools throughout Broward County. **The meals will be provided Monday through Friday, from March 30 until April 15: • Breakfast: 8 – 10 a.m. • Lunch: 11 a.m. – 1 p.m.**

**These meals will be available at the following schools:**

**Elementary Schools:** Mary M. Bethune, Challenger, Coconut Palm, Charles Drew, Flamingo, Stephen Foster, James Hunt, Lake Forest, Lloyd Estates, Thurgood Marshall, Meadowbrook, Norcrest, Oakridge, Orange Brook, Parkside, Annabel C. Perry PK-8, Pines Lakes, Pinewood, Quiet Waters, Royal Palm, Sawgrass, Village, Walker

**Middle Schools:** Coral Springs, Driftwood, Glades, Lyons Creek, Rickards, Sawgrass Springs, Seminole, Sunrise, Westpine

**High Schools:** Boyd Anderson, Coconut Creek, Coral Springs, Deerfield Beach, Dillard, Blanche Ely, Charles W. Flanagan, Hallandale, McArthur, Miramar, Nova, Plantation, South Broward, Stranahan, J.P. Taravella

For information: <https://www.browardschools.com/coronavirus>

#### **FLORIDA DEPARTMENT OF VETERANS' AFFAIRS (FDVA):**

- The Florida Department of Veterans' Affairs (FDVA) is restricting visitor access to the State Veterans' Nursing Homes and Domiciliary until further notice, except for family members of those residents undergoing end-of-life care.
- The U.S. Department of Veterans Affairs (VA) has also temporarily restricted access to their nursing and community living center facilities to only essential visitors until further notice.
- All VA Medical Centers in Florida are implementing enhanced screening protocols at their facilities. VA Outpatient Clinics are also implementing enhanced screening protocols. Please plan to arrive at the facility well in advance of your appointment to allow additional time for the screening process.
- Veterans who are concerned they may have symptoms of Coronavirus (COVID-19) are encouraged to contact the VISN 8 Clinical Contact Center at 1-877-741-3400 (toll free). Clinical staff provide 24/7 virtual care and support, including nurse advice and triage. The service is available at no cost to veterans enrolled for care in the VA Sunshine Healthcare Network (VISN 8).

**BROWARD COUNTY LIBRARIES:** Closed on Thursday, March 19, 2020 until further notice.

**BROWARD COUNTY PARKS:** All parks were closed Monday, March 23 at midnight until further notice.

**BROWARD COUNTY TRANSIT (BCT):** Effective March 24, 2020, bus fare collections for BCT riders is temporarily suspended on all bus service including TOPS paratransit.

#### **DEPARTMENT OF ELDER AFFAIRS:**

- All Serving Health Insurance Needs of Elders (SHINE) participation in scheduled outreach events, presentations, and in-person SHINE/Senior Medicare Patrol

(SMP) counseling has been suspended until further notice. SHINE volunteers and staff will continue to provide counseling services, but the services will be conducted over-the-phone with future considerations for the use of webinars and Facebook LIVE. <http://elderaffairs.state.fl.us/index.php> 1-800-963-5337

**BROWARD DEPARTMENT OF HEALTH:**

If you are experiencing fever, shortness of breath and a cough, contact 866-779-6121.

**AGENCY FOR HEALTH CARE ADMINISTRATION:**

- The Agency for Health Care Administration (AHCA) will be granting a 90-day extension to all licenses for health care providers and regulated facilities.

**DEPARTMENT OF REVENUE:**

- The Department of Revenue's Child Support Program is working to reduce when customers are required to visit a local child support office and is providing new connect/customer service options.
- Efforts include rescheduling genetic testing sample collection appointments and postponing other types of appointments. The Program will soon be implementing the ability for parents to enter into written agreements over the phone, and the Program will be providing new fax, email and form drop-off processes.

**FLORIDA STATE UNIVERSITY SYSTEM:**

All colleges and universities are urged to switch to remote learning for the rest of the spring semester. Campuses are to be closed and students sent home.

For more information visit: <https://www.flbog.edu/2020/03/11/state-university-system-statement-on-covid-19/>

**FLORIDA DEPARTMENT OF CORRECTIONS:**

- FDC has suspended visitation at all correctional institutions statewide through April 5, 2020. The decision to reinstate the normal visitation schedule will be evaluated in consultation with the Department.
  - Inmates will continue to have access to mail, email, phone calls and video visitation.
  - Legal visits will not be impacted.
  - FDC has partnered with vendors to provide some complimentary phone and video visitation services.
- Anyone entering a correctional institution will be screened upon entrance.

**FLORIDA DEPARTMENT OF TRANSPORTATION (FDOT):**

- Pursuant to Executive Order 20-52 issued by Governor Ron DeSantis, FDOT has suspended size and weight restrictions for divisible loads on any vehicles transporting emergency equipment, services, supplies, and necessary agricultural commodities on state roads.

**FLORIDA DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES  
(FLHSMV):**

- Pursuant to Executive Order 20-52, FLHSMV has waived commercial truck hours of service regulations and other related regulations so that emergency supplies, equipment, commodities and resources can be moved more quickly and efficiently throughout the state.
- FLHSMV continues to encourage Floridians through social media and other channels to use convenient [online options](#), rather than visiting an office location, to complete transactions for driver licenses, ID cards, motor vehicle or vessel registrations, and more.